****

**Migrant Help eVisa Project**

**Written update on Monday 17th February 2025**

**(For Yorkshire & Humberside Strategic Migration Partnership Members)**

Migrant Help was awarded the national contract for delivering the eVisa project, alongside [64 other local / regional charities](https://www.gov.uk/government/publications/evisa-community-support-for-vulnerable-people/list-of-organisations#england) delivering on the same regionally.

**What does Migrant Help’s eVisa project entail?**

1. **Creating a UKVI account.** We do this by inputting details online, including personal information, contact details and ID document reference numbers.
2. **Linking an eVisa to the account.** When we have created a UKVI account, an option to link an eVisa to the account will appear.
3. **Completing ID check & taking a photo:** Using the UK Immigration ID check app, we scan the physical ID document (BRP, BRC or passport) to input the details onto the account. We then complete a facial scan and a digital photo.
4. **View eVisa:** Once the ID check is completed, we then go on assisting the client to complete the rest of the application on his /her UKVI account and submit it to the Home Office.
5. **When available**, we add client’s national passport / travel document to their account.

In summary, Migrant Help’s eVisa team provides in person as well as remote support to clients with creating an account, explaining what the form is, asking and entering their information / responses, helping them understand the information and assist to follow the instructions given by UKVI.

* **What are we expected from the Home Office to deliver on this funded project?**
1. To successfully assist vulnerable clients to access their e-visa.
2. To support vulnerable clients to update their details on their UKVI account
3. To support vulnerable clients to update their ID document / Passport on UKVI account.
4. To support vulnerable clients to view their eVisa.
5. To support vulnerable clients to generate a share code.
* **With this practical support we aim to reach as many people as possible including people with additional needs or vulnerabilities, such as:**
* children
* disabled people
* elderly or isolated people
* homeless people
* people with severe mental health conditions
* people with significant language or literacy problems
* people without a permanent address
* victims of domestic abuse
* victims of human trafficking
* **We can also help setting up access to eVisa if someone:**
* does not feel confident using a computer or mobile device
* does not have internet access
* does not have access to a device like a laptop or smart phone
* **Can an eVisa be used to prove my identity when opening a bank account?**

*An eVisa is acceptable evidence of identity under section 7 of the Identity Documents Act 2010. Organisations, such as banks, that need to check a person’s identity can do so, by inputting the person’s share code and date of birth at the ‘Check someone’s immigration status: use their share code service, here: https://www.gov.uk/check-immigration-status. The status screen will show a photo of you, your name, and date of birth[[1]](#footnote-1).*

* **Current eVisa clinics in Yorkshire & Humber:**

**Please note these times & dates are subject to change, so we can be flexible to accommodate demand.** If you’d like to confirm a drop-in session or check the dates in your area, please contact Migrant Help’s eVisa Team on **07483 170 100 /** **evisa@migranthelpuk.org****.**

|  |  |
| --- | --- |
| **Huddersfield (IASK)**Hudawi Centre,  Huddersfield,  HD1 6BG   | Drop-in Wednesdays 1 – 4pm   |
| **Leeds  (St Vincent’s Centre)**4 Berking Ave,  Leeds,  LS9 9LF   | Drop-in Thursdays 10am – 1pm  |
| **Leeds  (RETAS)**  233-237 Roundhay Road, Leeds, LS8 4HS   | Thursdays 2pm – 4pm **Appointment needed**To book an appointment please contact RETAS reception: 0113 3805 630  Please note this service is for **adults only** – for anyone under 18, please signpost to alternative clinics.   |
| **Bradford (Bevan)**Bevan House Primary Care,  14 Piccadilly,  Bradford BD1 3LS  | Drop-inEvery other Tuesday, 9.30am – 1pmEvery other Wednesday, 10am – 12pm Please contact Migrant Help to confirm dates. |
| **York  (Refugee Action York)**York St John University, Lord Mayor's Walk, York, YO31 7EX  | Every other Wednesday, 10am – 1pmPlease contact Migrant Help to confirm dates. |
| **Sheffield**Victoria Hall,  Norfolk St  Sheffield  S1 2JB   |   Drop-In Every other Wednesday, 1-4pm   Please contact Migrant Help to confirm dates. |

*Please note that during these sessions, we would like to prioritise supporting people to complete new eVisa applications, using ID documents. This is so we can support as many people as possible to access their accounts. For any* ***other eVisa related queries****, such as how to report an error with an e-visa, how to log into an account, how to generate a share code, how to access an account using a KX reference number – these queries can be dealt with quickly and efficiently remotely by our national caseworker team. You can reach us for these queries using the below details.*

* **How to contact eVisa team at Migrant Help:**

Email:  evisa@migranthelpuk.org

Telephone: 07483 170 100

Referral: [Transition to eVisa support | Migrant Help](https://www.migranthelpuk.org/forms/transition-to-evisa-support)

1. Home Office, Banking and eVisas Customer Guidance, December 2024 [↑](#footnote-ref-1)