



## External Emails Addresses - SU's /Third Party agencies

[S95@migranthehelpuk.org](mailto:S95@migranthehelpuk.org)

For applications, supporting documents, support termination requests and further information responses relating to S95 applications.

[S4@migranthehelpuk.org](mailto:S4@migranthehelpuk.org)

For s4 applications, schedule 10 applications, supporting documents, support termination requests, further information responses and S4 booking forms relating to S4 applications.

[COC@migranthehelpuk.org](mailto:COC@migranthehelpuk.org)

For change of circumstance applications, supporting documents, further information relating to change of circumstances.

[ProofOfSupport@migranthehelpuk.org](mailto:ProofOfSupport@migranthehelpuk.org)

To request proof of support from the Home Office.

[CopySupportDecisions@migranthehelpuk.org](mailto:CopySupportDecisions@migranthehelpuk.org)

To request a copy of an asylum support decision letter from the Home

[S98@migranthehelpuk.org](mailto:S98@migranthehelpuk.org)

For any requested evidence for S98 applications.

[consent@migranthehelpuk.org](mailto:consent@migranthehelpuk.org)

To send consent forms.

Issue Reporting can be recorded via:

**Webchat** if you want to speak to us electronically to maintenance issues, requests for assistance from accommodation provider, Aspen issues and complaints.

**Raise an issue** to log directly to our system - maintenance issues, requests for assistance from accommodation provider, Aspen issues and complaints.

**Our 24/7 free helpline 0808 8010503** can be used for all queries relating to our Asylum Services. The FRC will assist with issue reporting and asylum payment issues directly and will direct calls that need advice from a specialist adviser to our Eligibility Advice and Guidance Line (EAGL) such as those who need assistance with S98 applications, ASF1s and COCs.