



HC2

Is The client Section 95 Supported or have been granted Section 95 ?

YES

NO

Is this the first HC2

YES

NO

Was supported granted more than 15 working days ago?

Has the previous HC2 expire more than 15 working days ago

YES

NO

YES

NO

Confirm that HC2 should arrive within 15 working days after dispersal/ grant of support

Confirm that HC2 should arrive within 15 working days after the previous HC2 has expired

Migrant Help will inform the Home Office. The Home Office will then instruct NHS Business Service Authority to issue the HC2

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Service Users that are supported under Section 98/Section 4 or self supporting will need to complete a HC1 form to receive a HC2.

Clients in England/Scotland/Wales can apply online via:

<https://services.nhsbsa.nhs.uk/apply-for-help-with-nhs-costs/apply-online>

For HC1 they can Post back

England –

1) The form can be downloaded and printed via <https://www.nhsbsa.nhs.uk/sites/default/files/2019-11/HC1%20December%202019.pdf>

2) ordered online via <https://applications.nhsbsa.nhs.uk/LISWebAppStaticData/begin.do>

Scotland –

1) The form can be downloaded and printed via <https://www.nhsbsa.nhs.uk/sites/default/files/2020-01/HC1%20Scotland%20July%202016.pdf>

2) maybe able to get from Jobcentres, GP practices, pharmacies and Citizens Advice

Wales –

1) can be downloaded via <http://www.healthcosts.wales.nhs.uk/how-to-obtain-leaflets-and-forms>

2) Service users can call 0345 603 1108 and select the option for health publications to get a copy sent to them

3) You may also be able to get an HC1 from Jobcentres, NHS hospitals, dentists and opticians.

Northern Ireland

1) Forms can be obtained via the Job Centre

2) <https://www.nidirect.gov.uk/publications/claim-help-health-and-travel-costs-form-hc1>.

Completed Forms need to be taken to the nearest Job Centre.

If a Service User needs assistance with completing the form they can be directed to the NHS Business Service Authority on 0300 330 1343. If the Service User needs an interpreter to complete the form the NHS Business Authority will Support the completion.

This service is available across the UK.

Completed HC1 forms need to be sent to for England/ Scotland /Wales:
NHS Business Services Authority
Help with Health Costs WL
Bridge House
152 Pilgrim Street
Newcastle Upon Tyne
NE1 6SN

Note: Client details are entered, stored and shared when using the above process