



17th July 2019

## Customers from marginalised communities - Half Day Workshop

Easy Read



The Insurance  
Institute of Leeds  
Chartered Insurance Institute



In Leeds the **Insurance Institute of Leeds** run training sessions for their members on a range of subjects over the year.



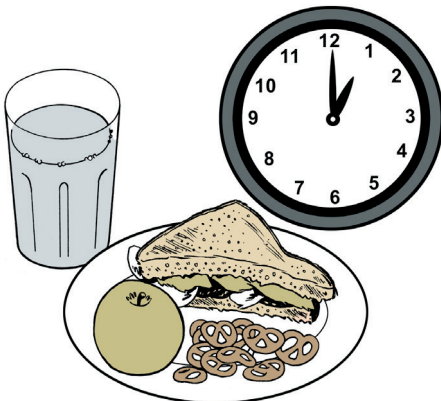
We're excited to be running a half-day session on the challenges faced by marginalised communities when dealing with the insurance and financial industry.



We are meeting for Tea/  
Coffee and Introductions  
from 9.30am.



The session starts at 10am and  
will run through the morning.



It will finish at 1pm followed  
by a buffet lunch.



The half day workshop is looking at the challenges faced by people from marginalised communities in dealing with the insurance and finance sector.



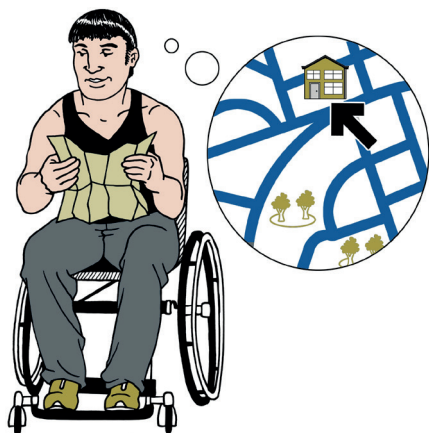
After an introduction we will split into groups to discuss these challenges in more depth.



We're hoping to include people from the communities we're discussing on each of the tables so that we're getting to hear your points of view.



We would like it if you can come along to take part in this event to share your experiences with dealing with the financial sector.



The event is running in the Create1 Room at Horizon, which is at Brewery Wharf.

For more information and to book a place please contact Shanika on 0113 242 6619 or [shanika@changepeople.org](mailto:shanika@changepeople.org)