

Minutes Wednesday 6th September 2017 10.00-12.00 St Georges Conference Centre

Attendance

Organisation	Name	Email	
Individual	Sikiketty Obaye-Dagogo	sikiketty@yahoo.co.uk	
Basis Yorkshire	Helina Majid	Helina.majid@basisyorkshire.org.uk	
	Moya Woolven	Moya.woolven@basisyorkshire.org.uk	
DWP	Sue Holdsworth	Sue.holdsworth@DWP.gsi.gov.uk	
Growing Points	Geraldine Clark	<u>Geraclark@btinternet.com</u>	
G4S	Sarah Mallinson	Sarah.mallinson@uk.g4s.com	
LASSN	Jon Beech	Jon@lassn.org.uk	
LCC – Communities Team	Pria Bhabra	Pria.bhabra@leeds.gov.uk	
Leeds Refugee Forum	Ali Mahgoub	Ali.Mahgoub@Leedsrefugeeforum.org.uk	
	Kathy Saemian	Kathysaemian@yahoo.co.uk	
MESH	Clare Jackson	enquiries@lel.help	
PAFRAS	Ruth Davany	Ruth@pafras.org.uk	
Path Yorkshire	Jessica Thompson	<u>Jessica.thompson@pathyorkshire.co.uk</u>	
Touchstone	Bereket Loul	Bereketl@touchstonesupport.org.uk	
Refugee Council	Duncan Wells	<u>Duncan.wells@refugeecouncil.org.uk</u>	
	Richard Orton	Richard.orton@refugeecouncil.org.uk	
RETAS	Roger Nyantou	Roger@retasleeds.org.uk	
Solace	Kathryn Ashworth	Kathryn@solace-uk.org.uk	
St Vincents	Julie Linley	<u>Julie.linley@stvincents-svp.org.uk</u>	
LCC Migration Support	Pauline Ellis	Pauline.Ellis@leeds.gov.uk	
LCC Migration Support	Jonny Russell	Jonathan.russell3@leeds.gov.uk	
Growing Points	Dick Stockford	<u>Dick.stockford@sli.org.uk</u>	

Apologies

Organisation	Name	Email
Asylum Matters	Lorna Gledhill	lorna@asylummatters.org
LCC – Children and Families	Georgina Bright	Georgina.bright@leeds.gov.uk
LCC – Communities Team	Samantha Powell	Samantha.powell@leeds.gov.uk
	Fahreen Syeda	Fahreen.Syeda@leeds.gov.uk
DWP	Simon Betts	Simon.betts@DWP.gsi.gov.uk
Freedom from Torture	Gill Newman	Gnewman@freedomfromtorture.org
G4S	David Smyth	David.smyth@uk.g4s.com
	Sharon Whittaker	sharon.whittaker@uk.g4s.com
Leeds Beckett University	Paul Wetherly	p.wetherly@leeds@leedsbeckett.ac.uk
LCC – Adults and Health	Kevin McGready	Kevin.mcgready@leeds.gov.uk
Manuel Bravo	Catherine Beaumont	Catherine.beaumont@manuelbravo.org.uk
Migrant Help UK	Khami Miraf	Khami.miraf@migranthelpuk.org
Migration Yorkshire	Bill Dennis	Bill.dennis@migrationyorkshire.org.uk
	Liz Maddocks	<u>Liz.Maddocks@migrationyorkshire.org.uk</u>
PATH Yorkshire	Daniel Mundet	<u>Daniel.mundet@pathyorkshire.co.uk</u>
Touchstone	John Halsall	johnh@touchstonesupport.org.uk
Leeds University	Katy Gregg	K.gregg@leeds.ac.uk



1. Welcome and introductions

Jon welcomed the group, introductions were made and apologies were noted.

2. Minutes from the previous meeting held on 10th May 2017 and matters arising The minutes of the last meeting were agreed

Matters arising and action points

There were no matters arising and – all information agreed for distribution was sent to all partners after the meeting

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Today's agenda

3. Information sharing from Growing Point – Dick Stockford (Chair)

Dick provided an overview of the services that Growing Points provide – see the attached information on page 8

Growing Points is a charity registered with the charity commission working in England and Wales. Launched in 2013 they work successfully with people from excluded communities to support them to realise their ambitions; their focus at present is on supporting refugees to rebuild their lives.

Dick started the charity in 2012 when he was assisting refugees in Huddersfield and was struck by the number of people who had been doctors, lawyers or teachers in their country of origin but were unable to continue in their profession in their UK. "What they needed was access to professional networks which they had been forced to leave behind in their country of origin. Our volunteers, or Guardians as we call them, share their professional networks with their customers and help them achieve their ambitions here."

 Growing Points are looking for volunteer Guardians in Leeds – to find out more visit the website <u>www.growingpoints.co.uk</u>

or email:

- Jane Rennie, Director jane@growingpoints.co.uk
- Dick Stockford, Chair <u>dick@growingpoints.co.uk</u>

Fund raising

Dick is celebrating his 70th birthday by walking from Hull to Liverpool (200 miles) to raise £20,000 for Growing Points as part of a crowd-funding campaign called From-the-margins-to-the-mainstream.

The crowdfunding site will be launched on 11 September: www.chuffed.org/project/from-the-margins-to-the-mainstream



Referring families to the Flourishing Families initiative

Growing Points work with referral organisations to identify low income families who want to lift themselves out of poverty. They facilitate access to three things which improve social mobility: choice, connections and capital which offer improved social mobility in the community

- Interested in finding out more Growing Points are hosting an information event, details as follows:
 - Partnership Event Wednesday 20th September 2017
 - Time: 2-4pm
 - Venue: Beechcroft Solicitors, St Pauls House, 23 Park Square
 - For more information email the local contact: Geraldine Clark at Geraclark@btinternet.com

4. Legislation updates (standing item)

Connecting Communities

A presentation about Connecting Opportunities will be presented at the Multi Agency Meeting (LMP's Operational Group) on Monday 11th September

Reminder

• Multi Agency Meeting

• Date: Monday 11th September

• Time: 10am - 12pm

• Venue: One Community Centre, Cromwell Street Lincoln Green, Leeds LS9 7SG

G4S – Sarah Mallinson

Sarah provided a statistical overview of people G4S is supporting in Leeds in August 2017:

Current residents					
	Section 95	Section 4	Total		
Family	482	41	523		
Singles	228	50	278		
Total	710	91			

Service User Movement		
In	65	
Out	72	
Net	-7	

The five main nationalities are: Iraq; Iran; Afghanistan; China and Albania



Questions and responses

Sarah oversees the Welfare Service Officers (WSO's) and was asked what she thought the key challenges were for WSO's:

- o Integrating people into the community
- People having options, particularly for people moving from living in accommodation to living independently

What can partners of Leeds Migration Partnership do to provide support to WSO's?

- Provide information about different organisations across Leeds that WSO's can access
- Encourage WSO's to be more involved with organisations

What activities are G4S undertaking to reassure service users given the recent Panorama programme about the treatment of people at Brook House Immigration Centre?

- o WSO's are in the community on a daily basis reassuring users
- They have a thorough induction and are trained when they join G4S to ensure they are fully aware of the role they are providing, all new WSO's have a probation period
- o WSO's also have 1-1's every two months, and a yearly review/appraisal
- Sarah will do visits to check how things are going. These are both arranged and unarranged
- There is a complaints process in place which all service users are informed of

Information

- <u>helpinleeds.com</u> the comprehensive guide to services for asylum seekers and refugees in Leeds
- Sarah's email address is: sarah.mallinson@uk.g4s.com
- send copy of G4S complaint procedure to LMP so partners know how to advise people should they need to make a complaint **Sarah Mallinson**
- **5.** The New Structure of Leeds Migration Partnership Jon Beech and Pauline Ellis Overview provided of the new arrangements for Leeds Migration Partnership, structured with three key partnership groups:
 - Information group using the Multi-Agency Blog as a platform for sharing information across the partnership
 - Operations group to enable people to meet and share knowledge and information



 Strategy group – to ensure the partnership has clear priorities and goals and works towards achieving them

Voice and influence - everything we talk about and do should be linked to the concerns of Migrant communities in Leeds. Our members will help us to achieve this by always being clear about what we are doing, and why

Important information

- all LMP partners have been added to the Multi-Agency Blog, from now on all information will be shared with partners by using this blog
- any information you wish to share with partners please upload it directly to the Multi Agency Meeting Site by using the following link: http://leedsmultiagency.org.uk/upload

Action

- progress the new Leeds Migration Partnership structure Jon Beech, Pauline
 Elli Ruth Davany, Ali Mahgoub, Samantha Powell, Pria Bhabra
- contact Jon Beech jon@lassn.org.uk if you are interested in assisting with developing/managing the Multi-Agency Blog – all interested partners
- **6.** Leeds Migration Partnership Terms of Reference Jon Beech and Pauline Ellis Jon introduced the draft Terms of Reference, developed by a small working group and asked for comments/contributions:
 - A question was raised about the opportunity for LMP to have a regional role –
 agreed that initially the local arrangements need to be established and
 consideration given to how existing links to regional meetings/activities could be
 strengthened/exploited in the future
 - Voice and influence discussed in relation to:
 - both influencing at all levels and across organisations not just influencing leaders and not just influencing the council
 - identifying allies within settled communities

Partners agreed broadly with the structure and draft Terms of Reference, but felt the content for the Strategy Group would benefit from further discussion with those people interested in being members of this group

Discussions took place in pair/threes to get people thinking about who from their organisations/agencies would be involved in the partnership and how. Everyone was asked to consider each of the three groups within LMP and consider:



- Who might participate?
- How are they likely to get involved?
- Who do they need to talk to, within their organisation, about this?
- Is there anything else they need to do?

Action

discuss and agree the content of the Terms of Reference for the Strategy
 Group at the next Strategy Group meeting – 6th December 2017 – all partners

7. Voice and influence – Ruth Davany

The original agenda item 'LMP priorities' was changed to provide an opportunity for partners to talk about voice and influence. It is important that voice and influence is threaded throughout everything the partnership does and that voices are recognised and heard.

Partners were asked to think about voice and influence for each of the three groups: Information Group; Operational Group and Strategic Group and consider two key questions:

- 1. What core things would you expect to see to ensure migrants in Leeds are involved and have a voice at this stage?
- 2. What do we (partners) need to be mindful of?

Using flip chart to capture comments and considerations partners were encouraged to consider all three groups and chat to different partners. Thank you to everyone for sharing their passion and ideas

Action

- write notes from the flip charts for discussion at the next Strategy Group –
 Pauline Ellis
- volunteers required to further discuss and shape voice and influence email Pauline at Pauline.ellis@leeds.gov.uk – all those interested

8. What's going on – update and information sharing

This has been deferred to the Leeds Multi-Agency Meeting – Monday 11th September. Details of this meeting have already been distributed to partners via the Leeds Multi-Agency Blog



9. Any other business

Abdou Sidibe – has moved to new adventures with Big Lottery. Thank you for
the commitment, fantastic support and humour to Leeds Migration Partnership
and migration issues over the years. Abdou is already a great loss to the city and
partnership but will be a great asset to Big Lottery

Jon will contact Abdu about a leaving do

• Introducing Clare Jackson of MESH

Claire Jackson introduced herself – she facilitates the Learning English in Leeds website www.lel.help

- Please use the website to advertise any English classes your organisation is providing and direct people who are interested in classes to the website
- NHS regulations on healthcare charging and the impact on refugees, people seeking asylum, and other vulnerable group – Lorna Gledhill, Asylum Matters Lorna has prepared a briefing about the NHS Charging Regulations. This has been published on the Multi Agency Website <u>leedsmultiagency.org.uk</u>

10. Dates of future meetings

• Wed 6th December 2017

Venue: to be confirmed Time: 10am – 12 noon

Please note – the room is always booked from 9.30am till 12.30 to provide an

opportunity to network with each other

Agenda items

Please contact Jon or Pauline if you want anything to be included on the next agenda:

Jon Beech jon@lassn.org.uk

Pauline Ellis pauline.ellis@leeds.gov.uk

Sharing information

Don't forget to bring any flyers or information leaflets to the meetings for partners to pick up

Growing Points: Our National Offer to Refugees

Introduction

Growing Points is a charity registered with the Charity Commission www.growingpoints.co.uk working in England and Wales. Launched in 2013 we work very successfully with people from excluded communities to support them to realise their ambitions; our focus at present is on supporting refugees to rebuild their lives.

The National Offer

We have a three point plan in place to increase the number of people we support:

1. Growing Points

Since 2012 we have been working with individuals from excluded communities to improve social mobility. We work with organisations such as the City of Sanctuary who spot people with talent and ambition and refer them to us. We match them up to our volunteers – we call them Guardians - who are well connected and well networked in all sorts of fields including education, health and social care; management consultancy and journalism. Our Guardians work with them to achieve their ambitions by sharing their networks to find opportunities for growth and success in their chosen field. We will continue to improve social mobility in this way on a one to one basis through the use of great networks.

2. Hidden Talents

We have identified that there is a significant number of customers referred who wish to work in the NHS, particularly as nurses. We are working with NHS providers in Leeds and Sheffield who offer refugees apprenticeships as Clinical Support Workers, on a living wage, partly funded by Health Education England. Our Guardians support customers through the application process and for the duration of the course to assure their success. To date the success rate for refugees getting on the apprenticeship is higher than the norm and we will roll this model out across the UK.

3. Flourishing Families

We are piloting this in Leeeds. Using the tried and tested Family Independence Initiative model from the US (www.fii.org) we work with referral organisations to identify low income families who want to lift themselves out of poverty. We facilitate access to three things which improve social mobility: choice connections and capital which offer improved social mobility in the community. We will work with Restart (www.restartrefugeesupport.org) who offer refugees interest loans subject to certain criteria.

Growing Points Community



These three elements comprise a national offer which will be led and managed in local community networks by a project manager with all the necessary support from Growing Points.

Growing Points communities will share our enthusiasm and commitment to social mobility in their local network and will be key to the success of our national offer.

We will start in the communities where we are already established eg Leeds Sheffield Hull Leicester and Brighton.

Increasing the scale of support to refugees

We expect each community to, on average, have the following activity in any one year:

- 35 customers reaching their leadership ambition working with 15-20 Guardians on a one-to-one basis
- 20 apprentice nurses on an apprentice Programme with the local NHS hospital with 10 mentor/Guardians
- 12 families (2 groups of 24 people) lifting themselves out of poverty in Flourishing Families.

In total, over 100 people per community supported every year!

How It will Work

None of this will happen without dedicated management and organisation. Each community will be managed by a support group who will be invested in the success of the Programme with access to the following resources:

- 1. 15 to 20 Guardians recruited locally using social media
- 2. Two Growing Points Associates who are paid an honorarium and who have experienced one of our strands of work (currently recruiting)
- 3. A small grants fund to support leadership ambitions
- 4. Specialist input, operational guidelines and know- how for Flourishing Families and Hidden Talents, from people with experience of these Programmes, our Delivery Directors (what to do guides are in production and ready for Hidden Talents)
- 5. Close co-operation from City of Sanctuary and others for referrals and recruitment of customers to the Hidden Talents Programme
- 6. A toolkit giving details of resources eg interest free loans to access interest free loans to support Flourishing Families decisions for lifting families from poverty



- 7. Laptops for customers on the Hidden Talents Programme and those working on the Flourishing Families Programme to record information, decisions and supporting auditing
- 8. A Guardian Angel to support Guardians across the community. Guardian Angels are appointed to help other Guardians should they need advice or get "stuck" with a customer.

Next Steps

Growing Points wants to grow faster to increase the number of refugees successfully supported across the country. We believe this model will deliver greater capacity and capability across local communities to achieve social mobility for people with ambition and enable them to move from the margins to the mainstream.

Jane Rennie

Director jane@growingpoints.co.uk

Dick Stockford

Chair dick@growingpoints.co.uk

September 2017